# 4th Trilateral CEER-ECRB-MEDREG Workshop

Regulatory aspects in the EU Clean Package
Market design – consumer engagement – digitalisation & decarbonisation

15 June 2022
Energy Community premises – Am Hof 4, 1010 Vienna, -Austria – and virtual

Co-chaired by
Natalie McCoy, Jana Haasová | co-chairs of the CEER Customer and Retail Markets Working Group
Edin Zametica | chair of the ECRB Customer and Retail Markets Working Group
Igor Telebak | chair of the MEDREG Customer Working Group

## Welcome Addresses

| 9:00-09:15 | Opening remarks | Energy Community | Host
|           |                | Annegret Groebel | CEER
|           |                | Edin Zametica    | ECRB
|           |                | Hasan Özkoc      | MEDREG

## Panel discussion – Fit for 55? Regulatory learnings from current energy market developments
Panel moderator Nina Grall | Energy Community

| 9:15-10:15 | Introduction:  
Do we have to re-think the market design?  
ACER Market Design presentation.  
EU regulatory perspective  
Energy Community regulatory perspective  
MEDREG south shore countries’ perspective  
Questions & answers | Tadhg O’Brien | DG ENER
|                  | Rafael Muruais Garcia | ACER
|                  | Panelists            |
|                  | Annegret Groebel     | CEER
|                  | Edin Zametica        | ECRB
|                  | Hasan Özkoc          | MEDREG

| 10:15-10:30 | Short coffee break |
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**Session 1 Clean Energy Package – enhancement of consumer rights and digitalisation**

**Session moderator:** Natalie McCoy | CEER

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<th>Introduction: Clean Energy Package – the customer perspective in brief</th>
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<td>- Renewable self-consumers in Portugal</td>
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<td>- Innovative consumer engagement beyond CEP</td>
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<td>- Consumer protection enhancement in the Energy Community perspective</td>
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<td>- Role of digitalisation and its impact on Consumer issues</td>
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Natalie McCoy | CEER: Paulo Oliveira | ERSE [5’]  
Florian Pichler | E-Control [5’]  
Branislava Marsenic | Energy Community [5’]  
Erjola Sadushi | MedReg [5’]

**11:30 – 12:00**

**Lunch Break**

**Session 2 – The future of heating and energy generation in a context of decarbonisation**

**Session moderator:** Igor Telebak | MEDREG

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Biljana Grbic | Energy Community [15’]  
Jana Haasová | CEER [15’]  
Andre Buttigieg | MEDREG [15’]

**13:00-13:15**

**Wrap up and conclusions**

co-chairs