

37th ECRB Customers and Retail Markets Working Group meeting

Energy Community Secretariat, Vienna

Wednesday, 14 June 2017, 10:00 – 16:00

Meeting Schedule

10:00	Start of the Meeting
11:30	Coffee Break
13:30	Lunch Break
16:00	Close of the meeting

Draft Agenda

Agenda Topics	Rapporteur / Purpose	Accompanying Documents
Opening	Chair	
Agenda of the 37th meeting	Chair / approval	Draft agenda
Minutes of the 36th meeting	Chair / approval	Draft minutes
Report 36th ECRB meeting	Chair / ECRB Section/ information	
Recent Energy Community developments	Secretariat / information	
TF 1 – Customer Awareness		
Presentation of draft questionnaire on NRA's role in customer information	TF1 Leader/all/discussion	Draft questionnaire
Public outreach and awareness program for Bosnia and Herzegovina	USAID-EIA	Proposed Public Outreach Concept
Joint ECRB-CEER Customer Workshop - presentation of the draft agenda	TF1 Leader/E-Control/ECRB Section/discussion	Draft agenda



<p>TF 2 – Retail Market Monitoring <i>Workstream A: RMM Report</i> Presentation of preliminary results Next steps <i>Workstream B:</i> Information on status quo of ACER's RMM</p>	<p>TF leaders/all/discussion ECRB Section</p>	
<p>TF3 – Customer Protection within Closed Distribution Systems Status quo and next steps</p>	<p>TF Leaders/information</p>	<p>TF3 Questionnaire</p>
<p>TF 4 – Quality of Supply in Gas Presentation of the questionnaire Next steps</p>	<p>TF Leader/all/discussion</p>	<p>TF4 Questionnaire</p>
<p>CEER CRM WG Update</p>	<p>E-Control/for information</p>	
<p>Update on national developments</p>	<p>All/information</p>	
<p>AOB</p>	<p>All/discussion</p>	
<p>Next meeting</p>	<p>ECRB Section</p>	