3rd Trilateral CEER-ECRB-MEDREG Workshop
Regulatory means to foster active customer engagement – Flexibility, demand response, prosumers

28 May 2020, 10:00 - 16:00
E-Control premises – first floor, Room 101
1010 Vienna, Rudolfsplatz 13a

Agenda

Co-chaired by CRM WG chair | CEER - Edin Zametica | ECRB – Andre Buttigieg | MEDREG

09:30 – 10:00 Registration and welcome coffee

10:00 – 10:15 Welcome addresses

CEER CRM WG chair

Opening remarks

Annegret Gröbel CEER
Edin Zametica | ECRB
XXX | MEDREG

10:15 – 10:40 Retail market developments

CEER CRM WG chair

Trends in the EU

CRM WG/ MRM WS chair | CEER

Trends in the Energy Community

RMM TF leaders | ECRB

Trends in the Mediterranean Region

xxx | MEDREG

Questions & Answers

10:40 – 11:20 Advances in implementation: Clean Energy for all Europeans

Edin Zametica | ECRB

Implementation of key consumer provisions of the Clean Energy for All Europeans Package

- Flexibility
- Prosumer/active customer
- Energy communities
- Billing

CRE | EU NRA [5' each]
ERSE | EU NRA [5’ each]
Ofgem | EU NRA [5’ each]
Eva Lacher | E-Control [5’ each]

Questions & Answers

11:20 – 11:45 Coffee break

11:45 – 12:30 Prosumers and active self-consumption

Andre Buttigieg | MEDREG

Funding opportunities, incentive structures and pick-up of self-generation and (surplus) injection/selling into the grid
The case of Mediterranean country: Lebanon
The case of Eastern European country (Ukraine)?
The case of Nordic country (Denmark or Sweden?)

12:30 – 13:30 Lunch break

13:30 – 15:00 “Billing 2.0” CEM WS chair | CEER

The future of billing energy supply, grid, taxes and levies and 3rd party services

3 breakout sessions
- Group 1 (room 101): how does a bill have to be designed to deliver empowerment and engagement
- Group 2 (room 103): how to reflect dynamic pricing in bills
- Group 3 (room 116): how to reflect the aggregator function in bills

[topics to be further polished]

14:45 – 15:00 Presentation of session results Breakout moderators

15:00 – 16:00 Commercial quality in energy service provisions Edin Zamteica | ECRB

CEER QoS benchmarking report – draft results on commercial quality
Energy Community policy guideline
Case studies
Georgia
Austria
Algeria

16:00 Close of the workshop Co-chairs